



Patient Education Solutions

ExitCare v7.4 First Install Overview & Upgrade Overview

December 2009

FIRST INSTALL OVERVIEW

Introduction

ExitCare has been designed to work with MS SQL 2005 and 2008 including the free MS SQL Server Express. The free Express edition of MS-SQL Server is best suited for smaller installations. If your installation supports many concurrent users, we recommend the full version of MS-SQL 2005/08 for optimal performance. **For first time installations**, please refer to Install Database Utility Guide and Install Client Utility Guides. **NOTE** that installation of ExitCare typically requires the installation of a “Client component” on each workstation intending to run the ExitCare application. Terminal Service and Citrix installations are also supported. For these installations the ExitCare client would be installed on the Terminal Servers or Citrix Servers.

To begin a first time install of version 7.4 - Insert the ExitCare v7.4 DVD into the CD/DVD ROM drive in the appropriate server you will be using for ExitCare v7.4.

Note: For ExitCare HL7 Receiver:

The ExitCare® HL7 server may be placed on the same server as the SQL Server or on a separate system. Contact ExitCare Technical Support to install/configure the HL7 receiver function.

Note: For ExitCare Communication Server (ECCS):

The ExitCare® Communication server may be placed on the same server as the SQL Server or on a separate system. Contact ExitCare Technical Support to install/configure the ECCS system.

Note: Best Practices Regarding SQL: Verify the proper users and or user group has been added to the ExitCare SQL Database after it has been created by our data installer and ensure those users or user group was granted at least db_datareader and db_datawriter security access. If a user is to be allowed access to apply ExitCare updates then the user will need to be granted db_owner security access. If and when Security changes occur in your SQL environment please restart ExitCare workstations.

Pre-requisites

1. Microsoft System requirements <http://www.microsoft.com/sql/prodinfo/sysreqs/default.aspx>
2. Microsoft SQL Server Express (free) <http://msdn2.microsoft.com/en-us/express/bb410791.aspx>
Or SQL Server <http://www.microsoft.com/sql/default.aspx>
3. Installing Microsoft SQL Server <http://msdn2.microsoft.com/en-us/library/ms143516.aspx>

Other Resources

Installing Microsoft SQL Server <http://msdn2.microsoft.com/en-us/library/ms143516.aspx>

Microsoft additional SQL Server 2005 Tools and Utilities <http://technet.microsoft.com/en-us/sqlserver/bb671104.aspx>

<http://www.microsoft.com/sql/prodinfo/sysreqs/default.aspx>

SQL Server Area Configuration information link (this Microsoft link address or content is subject to change by Microsoft):

<http://msdn.microsoft.com/en-us/library/ms173748.aspx>

UPGRADE OVERVIEW

Introduction

Only for upgrading ExitCare 6.7/6.8 to ExitCare version 7.2 users will refer to all four Utility Guides located on the 7.2 DVD or our website. <http://www.exitcare.com/> click Technical Support Link. However, you will use the Install Client Utility Guide only to install on new workstations. Existing ExitCare workstations will update themselves after the update to version 7.2 is run.

If you are upgrading to version 7.1, most existing database connection types for 6.7/6.8 are maintained in the v7.0 database installation. Connection types maintained are: Direct from Server (running EC through Citrix with SQL), Standalone (SQL and ExitCare on the same pc), or Client/Server (Standard SQL Server and the client(s)). If you have an existing Peer to Peer installation type in v6.7/6.8, your database connection type will be converted to a Client/Server type in v7.0. After you have updated to a valid 7.2 version (7.2.0.8 or 7.2.0.9) the application then maybe updated to v7.4. Client/Server is the standard.

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