



# The Leading Edge

A Newsletter for Users of ExitCare®



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suggestions, additions,  
or corrections contact  
[Chuck@ExitCare.com](mailto:Chuck@ExitCare.com).*

Version 6.7 is  
available! See  
handout called "New  
in ExitCare 6.7" for  
complete listing of  
what is new.

## ExitCare's New Macro Feature Allows Users to Create Complete Document Sets for Patients in a Fraction of the Time

As part of ExitCare, LLC's ongoing commitment to continually improving its product offerings to best meet the needs of medical professionals, we are pleased to announce that version 6.7, now available, includes a helpful and easy to use new feature.

The ExitCare Macro System is a powerful tool that provides ExitCare Users with the ability to create complete "sets" of information, which for example could include patient instruction titles with pre-filled in information (such as temperatures, time frames, rehab exercise details, etc.), prescriptions already set up, Excuse Forms filled out, etc. This can greatly reduce the time it takes for Users to create patient information and prescription sets, while at the same time providing uniformity of information to patients with similar needs. Check with your Customer Service Representative for additional details and for training on this new feature.

## Change in Release Cycles

One of the hallmarks of ExitCare, LLC has been to quickly respond to customer requests for new or changed features. We have done so historically with quarterly releases that included both program changes as well as new and modified documents. However, such an aggressive schedule of releases is unusual in the healthcare software industry, and can be difficult for both our direct customers and our many clinical software partners to accommodate.

We are therefore modifying our release cycle to provide for semi-annual releases of program changes (new features and changed features). These program-change releases will generally be made available at the end of September and the end of March. We will, however, continue to provide quarterly releases of new and revised documents, generally at the end of March, June, September, and December.

Please keep your program change requests and new document requests coming! We rely on you, ExitCare Users, to help us keep our program working and flowing as you need it.

## New Database Structure Due to be released in Spring 2008

ExitCare version 7 is anticipated to be released in Spring of 2008. It is expected that the database structure will be changed from the current, proprietary database to Microsoft SQL. The primary reason we did not use MS-SQL previously is that we wanted to eliminate the additional cost of using ExitCare on many workstations – indeed potentially every workstation in a hospital – for the many hospitals we work with that do not have many, or any, SQL licenses. However, since many hospitals would prefer we use a SQL database, and since Microsoft has changed their licensing practices about using SQL, we can now provide ExitCare with a SQL database without additional cost for ExitCare users.

Please keep watching for more details in the weeks and months ahead about this change and how it may affect your facility's use of ExitCare.

## Partner News

More info at [www.exitcare.com/html/software\\_partners.html](http://www.exitcare.com/html/software_partners.html)

Check back here for New Partner information in the next edition of this newsletter.

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## Product Update News

### ExitCare Support Link™

ExitCare is pleased to announce that we are about to release Support Link™. This is a new Internet-based ExitCare, LLC application which will allow direct Customers and software partners and their Customers to manage their accounts more directly, including:

- Creating or modifying header/footer layouts (facility logo and contact info changes, etc.)
- Adding or removing features.
- Adding or removing languages.
- Adding or removing Authorized Users for those so licensed.
- Live updating of ExitCare program and content changes.
- Authorizing annual renewals and upgrades, which will generate an appropriate invoice.
- Managing your site contacts list for communications to and from ExitCare to your site(s).

More information about Support Link will be forthcoming.

### New in ExitCare Version 6.7

A complete New in ExitCare 6.7 list with additional detail is included with the Quarterly Update mailing. Below is a partial listing.

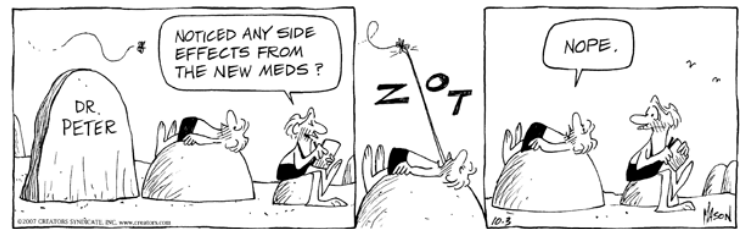
- Macro System – allows complete information set templates to be stored for repeated common use, including document(s), prescriptions, forms drug information, etc. See page one of this newsletter for more information.
- Ability for Users to add a second custom footer that always appears at the bottom of each page printed, which can be used for placement of a bar code.
- Fingerprint/thumbprint login functionality (requires User supplied hardware/software setup).
- DEA number will print only on controlled substance Rx.
- Multiple copies of patient information sets now print with large yellow "COPY" repeated throughout pages.
- Accessing Recent Patients system is now an audited event.
- Patient Medication Schedule (PMS) now includes drug strength.
- Drug Learning System – when drug name information is passed into ExitCare, Users can match "incoming drug names" to ExitCare drug

names so that they are automatically matched in future imports.

- When printing in a language other than English, User can set default so that ExitCare automatically prints a duplicate set of information in English.
- NPI (National Provider Identifier) field added for ExitMeds functions.
- Patient birth date field added to Import Patients, Recent Patients, and Archive functions.
- Pre-visit now a choice on Med Rec worksheet when importing meds from the patient's drug history.
- Users can now add drugs without first entering patient data (still cannot print prescriptions without patient name and caregiver name.
- Can search for Follow-up Caregiver by Specialty field.

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## Just for Fun . . .



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## SHARE YOUR SUCCESS WITH US!

*This e-mail is from an ExitCare multi-hospital Customer whose Nevada facility was benefited by using ExitCare during a surprise Joint Commission Inspection visit.*

I just wanted to share with you and your staff a positive update I received from one of our Nevada hospitals today during our monthly ExitCare call with facility representatives.

This hospital had a surprise JCAHO site visit a few days ago. During their visit they selected a random patient and followed the patient record from registration through discharge. They were in 100% compliance. ExitCare discharge instructions were included in this patient's care and the site was complimented on their thorough discharge process.

Robin Betts, RN, BSIT  
Senior Clinical Analyst  
Universal Health Services, Inc.

*If you have a story or comment to share, please contact the Editor ([chuck@exitcare.com](mailto:chuck@exitcare.com)) for consideration for use in The Leading Edge newsletter.*

***Patient Education is not an extra task ... it's the one thing you do that makes all your other interventions work!***